

TERMS AND CONDITIONS

I. INTRODUCTION

1.1. The organizer of this promotion (hereinafter referred to as the “Promotion”) is SALUS CONTROLS PLC, a company with its registered office at SALUS UK & SALUS Europe, Unit 8 10 Northfield Business Park, Forge Way, Parkgate, Rotherham, S60 1SD, company registration 05057362, legally represented by Mr. Japson Dean Richard, in his capacity as Administrator (hereinafter referred to as the “Organizer”).

1.2. This Promotion is conducted in accordance with the provisions of the Consumer Protection from Unfair Trading Regulations 2008 (CPRs) which aligns national legislation with the European Union's Unfair Commercial Practices Directive (2005/29/EC). This legislation aims to protect consumers from misleading, aggressive, and other unfair commercial practices by businesses. The CPRs prohibit practices that are likely to distort the average consumer's purchasing decisions. “Regulation”.

1.3. The terms and conditions of this Regulation, as presented below, are binding and enforceable for all participants. By merely participating in the Promotion, each Participant is presumed to have read and unconditionally accepted the Regulation. The Organizer reserves the right to amend the Regulation at any time and will inform the public of any such amendment by publishing additional acts or supplementary documents on the website saluscontrols.com/gb, with such amendments taking effect from the date of publication.

1.4. Participants are required to comply with the terms and conditions of this Regulation as outlined below.

1.5. By registering for this Promotion, participants confirm they have read and understood the provisions of the Regulation, accept its terms and conditions, and acknowledge that their personal data will be processed for this purpose in accordance with the Regulation. Participants also acknowledge and accept the applicable terms of use and assume full and exclusive responsibility for any breach thereof.

II. DETAILS OF THE PROMOTION

2.1. The Promotion involves the selection of twenty (20) eligible installers who will have a unique opportunity to purchase, under the conditions specified in this Regulation, the SALUS Solar System (10kW Inverter + 10kW Battery + Dongle) at a one-time promotional price available only during this campaign. This price is non-transferable and non-negotiable and applies exclusively to the selected winners under the terms of this Regulation.

2.2. Essential eligibility condition: Products purchased through the Promotion must be installed exclusively at the designated installer's personal residence. Resale, transfer to

third parties, or relocation of the equipment to another location is strictly prohibited. Any breach of this requirement may lead to the retroactive disqualification of the participant and the request for compensation.

2.3. The Promotion does not constitute a public sales offer, but rather a limited promotional campaign aimed at stimulating sales and promoting products. It does not imply any continuity or recurrence.

III. PROMOTION PERIOD

3.1. The Promotion will run from August 04 to September 30, 2025, inclusive, in accordance with this Regulation. The Organizer reserves the right to extend, suspend, or terminate the Promotion, provided that prior notice is published on the official website: saluscontrols.com/gb, in accordance with principles of good faith and transparency towards participants.

3.2. Any registration received outside the promotional period will not be considered and will be deemed legally null and void. Participation is only allowed within the calendar period mentioned in Article 3.1 of this Regulation.

3.3. The Organizer assumes no responsibility for any delays caused by external factors (e.g., network issues, platform technical errors, force majeure, etc.) insofar as these cannot be directly attributed to the Organizer.

IV. ELIGIBILITY CONDITIONS

4.1. Only legal entities with a registered office in United Kingdom may participate in the Promotion, provided they cumulatively meet the following conditions:

- Their registered office is located within United Kingdom, as stated in the registration certificate issued by companies house and gov.uk;
- Their primary or secondary business activity involves professional solar or electrical installation services.

4.2. Each legal entity is entitled to a single registration.

Exception: If, at the time of registration, the legal representative of the legal entity can verifiably confirm an active subscription to the SALUS newsletter, that entity will receive double the chances of participation—i.e., two valid entries in the drawing. Subscription status must be confirmed by the Organizer at the time of winner selection through cross-checking with the active newsletter database on the date of registration.

4.3. The following are not eligible to participate in the Promotion:

- Employees of the Organizer or any affiliated entities; and

- Immediate family members of such employees, specifically relatives up to the second degree.

4.4. The Organizer reserves the right to:

- Verify the authenticity of the information provided by participants during registration;
- Refuse or cancel any registration that does not meet the requirements of this Regulation;
- Withdraw any prize or benefit granted to a participant who, after designation, is found to have violated the provisions of this Regulation, including by omission or misleading information regarding eligibility.

4.5. Participation in the Promotion implies the participant's unconditional agreement to fully comply with this Regulation, including any subsequent amendments or addenda. Non-compliance may result in immediate disqualification without prior notice.

4.6. False statements, the provision of incorrect information, or attempts at digital fraud may result in civil or criminal liability, in accordance with applicable laws.

V. REGISTRATION MECHANISM

5.1. To participate in the Promotion, eligible legal entities must fully and accurately complete the official registration form available on the dedicated SALUS Solar promotional page during the promotional period specified in this Regulation. The registration form must be filled out with correct, complete, and verifiable information and must include the following mandatory details:

- **Company details:** legal company name, registered office address, and company email address.
- **Representative details:** full name, home address, phone number, and personal email address.

5.2. Each legal entity is allowed to submit only one (1) registration during this Promotion. Multiple registrations from the same entity and/or those using false, incomplete, or misleading information will be automatically invalidated and may lead to disqualification from the Promotion.

Exception: Legal entities whose representative verifiably confirms subscription to the SALUS newsletter at the time of form submission will receive double chances of participation (i.e., two entries in the draw). Subscription status must be verifiable at the time of winner selection.

5.3. By submitting the registration form, participants:

- Declare and confirm that they have read, understood, and fully accepted the terms and conditions of this Regulation;
- Give informed consent for the processing of their and their company's personal data for the purpose of conducting the Promotion, in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018 (DPA 2018), as well as any other applicable national law;
- Acknowledge and agree that during registration, they will have the option to subscribe to the SALUS newsletter (which includes the SALUS Installer Club). Those who voluntarily choose to subscribe consent to receiving marketing, promotional, and commercial communications regarding SALUS products and offers and agree to the collection and processing of their contact data for these purposes.

5.4. Participants may unsubscribe from marketing communications at any time by using the designated "unsubscribe" link and following the instructions included in each email.

VI. WINNER SELECTION

6.1. At the end of the Promotional Period, a total of 20 participating entities (installers) will be randomly selected as winners using a secure electronic random selection system provided and operated by an authorised third party [RANDOM.ORG - True Random Number Service](#) ensuring impartiality and traceability of the process.

6.2. The draw will take place within a maximum of 14 calendar days after the end of the Promotional Period and will be documented in an official report signed by at least two representatives of the Organizer.

6.3. Winners will be notified via the email address and/or phone number provided in the registration form within a maximum of 7 calendar days from the date of the draw. It is the participant's responsibility to ensure the contact details provided are valid and active.

6.4. Each winner must confirm acceptance of the prize within 10 calendar days of receiving the notification. Failure to respond within this period will be considered a voluntary forfeiture of the prize, and the Organizer may designate an alternate winner.

6.5. The Organizer reserves the right to request supporting documents to verify the eligibility of winners and to disqualify any winner who fails to meet the eligibility requirements or who breaches the terms of this Regulation. Refusal or failure to provide the necessary documentation will result in automatic disqualification.

VII. THE PRIZE

7.1. Each selected winning entity will have the opportunity to purchase directly from SALUS Controls a complete Solar System consisting of a 10kW Inverter, a 10kW Battery, and a Dongle, at a unique promotional price available exclusively within this Promotion.

7.2. The total market value of the Solar System (including the 10kW Inverter, 10kW Battery, and Dongle), according to the list price including VAT, is 5.100 £.

The promotional price (including VAT) will be 3.300 £.

7.3. The special offer includes a total discount of 35%, available exclusively to selected winners of the Promotion. It is non-cumulative, non-convertible into cash or other products, and valid for a single use per winner, during the period specified in the notification.

7.4. Products purchased must be installed exclusively at the personal residence of the legal representative of the winning entity within 2 months from delivery.

This condition ensures personal, non-commercial use. Failure to comply will result in the loss of the discount and an obligation to pay the price difference to the list price.

7.5. Winners are responsible for any taxes, duties, excise fees, contributions, or additional costs resulting from the acquisition and installation of the Solar System, including but not limited to: transport, installation, approvals, or technical authorizations.

VIII. PUBLICITY CONSENT

8.1. By accepting the Prize, the winner irrevocably grants SALUS Controls, and its representatives, licensees, and affiliates, a non-exclusive, royalty-free, perpetual, and worldwide license to use their name, company name, image, voice, biographical information, and any statements made in connection with the Promotion or the Prize for promotional, advertising, marketing, and publicity purposes, in any media format now known or developed in the future, without any further compensation, notice, approval, or review, except where prohibited by law.

8.2. This permission includes, but is not limited to: press releases, social media posts, online and offline promotional materials, advertising banners, and case studies.

8.3. Use of this data will be based exclusively on the explicit consent given by the winner, in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018 (DPA 2018). The winner has the right to withdraw their consent at any time, without affecting the lawfulness of any data usage carried out prior to the withdrawal. The winner also retains all rights under applicable data protection legislation, including the rights of access, rectification, erasure, restriction of processing, and objection.

IX. GENERAL CONDITIONS

9.1. SALUS Controls reserves the right, at its sole discretion, to cancel, suspend, extend, or modify the Promotion, in whole or in part, if fraud, technical errors, human mistakes, force majeure, or any other events beyond SALUS Controls' reasonable control affect the integrity, proper conduct, or fair administration of the Promotion, based on its own assessment. In such cases, SALUS Controls may award the prize based on eligible and non-suspect entries received up to the moment of interruption.

9.2. SALUS Controls also reserves the right, at its sole discretion, to disqualify any individual found to be tampering with the registration process or the operation of the Promotion, who breaches this Regulation, or who acts in a disruptive, abusive, threatening, or harassing manner. This applies even in cases of suspected misrepresentation, data manipulation, or use of false identities. Any deliberate attempt to undermine the legitimate operation of the Promotion may constitute a violation of criminal and civil laws. SALUS Controls reserves the right to seek damages to the fullest extent permitted by law.

9.3. SALUS Controls is not responsible for lost, delayed, incomplete, invalid, illegible, undelivered, or misdirected entries, nor for computer, telephone, or technical malfunctions of any kind. Proof of submission does not constitute proof of receipt. Participants are responsible for ensuring a stable internet connection and using functional equipment to complete the registration.

9.4. All decisions made by SALUS Controls regarding the interpretation and enforcement of this Regulation, participant eligibility, and winner selection are final and binding in all matters related to the Promotion.

X. LIMITATION OF LIABILITY AND DISCLAIMER OF WARRANTIES

10.1. By participating in the Promotion, each Participant agrees to release, indemnify, defend, and hold harmless SALUS Controls, its parent companies, subsidiaries, affiliates, promotional partners, advertising and promotional agencies, prize suppliers, and their directors, employees, and agents (collectively, the "Released Parties") from any and all claims, demands, liabilities, damages, losses, costs, or expenses (including reasonable legal fees) arising out of or related to:

- the Participant's registration, participation, or attempted participation in the Promotion, regardless of its validity;
- acceptance, possession, use, or misuse of the Prize;
- any unauthorized intervention in the operation of the Promotion;

- computer, server, provider, phone line, or network-related technical errors;
- typographical errors;
- errors in the administration of the Promotion or processing of entries;
- any injuries or damage to persons or property caused directly or indirectly, in whole or in part, by participation in the Promotion, receipt, or use of any Prize, including but not limited to accidents, bodily injuries, financial losses, or equipment malfunctions.

10.2. Ownership rights over the Prize(s) belong solely to the winner(s) who meet the conditions set out in this Regulation, subject to validation by SALUS Controls.

10.3. This Promotion is conducted in accordance with the rules set forth in this Regulation. Registration and participation are the sole responsibility of Participants. SALUS Controls shall not be held liable for a Participant's inability to participate due to technical issues, human error, lack of internet access, incorrect equipment settings, or other circumstances beyond its control.

10.4. SALUS Controls reserves the right to take any necessary action in the event of fraud, abuse, or other conduct that may affect the integrity of this Promotion or the reputation of SALUS Controls or its affiliates, including cancellation of participation and disqualification of any participant suspected of violating this Regulation or applicable laws.

10.5. In the event of any dispute regarding the validity of a Promotion entry, the decision of SALUS Controls shall be final and irrevocable.

10.6. SALUS Controls is not responsible for:

- loss and/or damage of supporting fiscal documents or illegible fiscal documents;
- any ownership disputes regarding fiscal documentation;
- typographical or other errors in connection with fiscal documents;
- the winner's inability to receive the prize due to incorrect or incomplete data;
- the accuracy of contact data, which is the sole responsibility of participants. SALUS Controls is not obligated to act if delivery of the prize or winner identification is impeded by inaccurate data. In case of false information, SALUS Controls reserves the right to request the return of the prize and related damages;
- the winner's failure to complete formalities for receiving the prize;
- noncompliance with the prize validation requirements;

- any damage suffered by the winner and/or their representatives or third parties related to the awarded prize;
- quality standards or hidden defects in the prize products;
- complaints made after signing the receipt for the prize (such claims will not be considered by SALUS Controls);
- actions or service quality of third parties acting on behalf of or for the benefit of SALUS Controls;
- the winner's inability to receive the prize for reasons beyond SALUS Controls' control;
- damage or injury suffered by participants' representatives, agents, or employees, or by third parties as a result of using the prize. In case of damage resulting from normal use due to manufacturing defects, winners must contact SALUS Controls according to the warranty certificate accompanying the prize;
- disputes regarding ownership rights over the prize(s). Once delivered, SALUS Controls is no longer responsible for the prize's integrity or quality;
- email or phone number blocks or other technical issues or similar circumstances.

10.7. Participants expressly and irrevocably accept all decisions made by SALUS Controls regarding the winners, the Promotion schedule, and any related changes.

10.8. SALUS Controls will not be liable for any direct or indirect damages resulting from participation in the Promotion, unless such damages are caused by proven gross negligence or willful misconduct of SALUS Controls or its agents.

10.9. SALUS Controls is not obligated to correspond with applicants whose requests are rejected after the effective awarding of the prize(s).

XI. PRIVACY POLICY

11.1. By participating in this Promotion, each Participant understands that SALUS Controls collects and processes personal data for the limited purposes described in this Regulation, in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018 (DPA 2018), as well as applicable national legislation.

11.2. Categories of data collected may include, but are not limited to: full name, email address, phone number, company name, information about installation work performed, and in the case of winners, data necessary for prize delivery (including full address and tax identification code, if applicable).

11.3. The legal bases for processing personal data are as follows:

- Article 6(1)(a) of the UK GDPR – the Participant’s consent, both for participation in the Promotion and for any commercial communications (where applicable);
- Article 6(1)(b) of the UK GDPR – processing is necessary for the performance of a contract or to take steps at the request of the data subject prior to entering into a contract (in this case, registration in the Promotion);
- Article 6(1)(c) of the UK GDPR – processing is necessary for compliance with a legal obligation to which the controller is subject (e.g., tax reporting in relation to awarded prizes).

11.4. Personal data will be processed strictly for the purposes necessary for the execution of the Promotion, namely:

- registration and validation of participation;
- winner selection and notification;
- prize awarding and delivery;
- compliance with SALUS Controls’ legal obligations, including tax-related;
- resolution of complaints or requests related to the Promotion;
- (where applicable) sending commercial communications to participants who have expressly given their consent.

11.5. Personal data will not be shared with third parties, except for:

- contractual partners involved in organizing the Promotion (e.g., courier companies, advertising agencies, IT service providers), acting as data processors and subject to confidentiality obligations;
- public authorities, but only where there is a legal obligation to do so.

11.6. SALUS Controls will retain personal data:

- during the Promotion and the winner validation period;
- afterward, in accordance with legal obligations for archiving tax and supporting documents (up to 10 years);
- data collected on the basis of consent will be retained until such consent is withdrawn or until the purpose for which it was collected expires.

11.7 In accordance with the **UK General Data Protection Regulation (UK GDPR)**, specifically Articles 12–22, as a data subject, you have the following rights, which you may exercise freely and at any time, in accordance with the law:

- Right of access (Art. 15 of the UK GDPR) – to know whether your personal data is being processed and to access it along with relevant processing information;
- Right to rectification (Art. 16 of the UK GDPR) – to correct or complete inaccurate or incomplete personal data;
- Right to erasure (Art. 17 of the UK GDPR) – also known as the "right to be forgotten," allowing you to request the deletion of personal data when it is no longer necessary or when consent has been withdrawn;
- Right to restrict processing (Art. 18 of the UK GDPR) – to request limitation of processing in certain cases, such as contesting the accuracy of the data or unlawful processing;
- Right to data portability (Art. 20 of the UK GDPR) – to receive personal data in a structured, commonly used, machine-readable format and to transmit it to another controller;
- Right to object (Art. 21 of the UK GDPR) – to object to the processing of personal data in certain circumstances, especially where processing is based on the legitimate interest of the controller;
- Right not to be subject to automated decision-making (Art. 22 of the UK GDPR) – to not be subject to a decision based solely on automated processing, including profiling, which produces legal or similarly significant effects;
- Right to withdraw consent (Art. 7(3) of the UK GDPR) – to withdraw your consent at any time, without affecting the legality of processing carried out before the withdrawal.

11.8. To exercise any of the above rights or for any questions regarding the processing of personal data, participants may contact SALUS Controls at the following email address: dataprotection@salus-tech.com. SALUS Controls will respond within a maximum of 30 calendar days, as required by law. If participants believe their data protection rights have been violated.

11.9. For complete information on how SALUS Controls collects, uses, protects, and retains personal data, please refer to the full Privacy Policy available at: <https://saluscontrols.com/gb/website-privacy-cookies/>

XII. APPLICABLE LAW AND JURISDICTION

12.1. All matters relating to the construction, validity, interpretation, and enforceability of this Regulation, as well as the rights and obligations of the Participant and SALUS Controls in connection with the Promotion, shall be governed by and interpreted exclusively under the laws in force in the UK.

12.2. Any dispute, claim, or controversy arising out of or in connection with the conduct of the Promotion, or the interpretation, validity, or enforceability of this Regulation—including the determination of the applicability of any arbitration agreement—shall be resolved exclusively by the competent courts at the Organizer’s registered office.

12.3. If any provision of this Regulation is declared null or unenforceable, this shall not affect the validity of the remaining provisions, which shall continue to be in full force and effect in accordance with applicable law.

XIII. ERRORS IN PROMOTIONAL MATERIALS

13.1. In the event of any discrepancy, contradiction, or inconsistency between the provisions of the promotional, advertising, or communication materials related to the Promotion and the provisions of this Regulation, the terms of this Regulation shall always prevail.

13.2. SALUS Controls shall not be held liable for any drafting, printing, translation, graphical, display, or other errors that may occur in the promotional, advertising, packaging, electronic communication, or any other media materials related to this Promotion.

13.3. The images, colours, graphic representations, technical specifications, or descriptions of the prizes presented in promotional or advertising materials are for illustrative and informational purposes only. They do not create legal obligations for SALUS Controls and do not guarantee absolute identity with the awarded prizes. In the case of discrepancies, the actual characteristics of the prize, as specified in the Regulation or in the awarding documents, shall prevail.

XIV. ENTIRE AGREEMENT

14.1. This Regulation constitutes the complete, exhaustive, and exclusive document governing the conduct of the Promotion and supersedes any prior or contemporaneous communication, information, offer, promise, statement, or agreement—whether oral or written—between the Participant and SALUS Controls regarding this Promotion.

14.2. No statement, commitment, warranty, or representation made by any employee, agent, representative, or third party that contradicts the provisions of this Regulation shall have legal effect or bind SALUS Controls unless formally incorporated into an addendum signed by the parties.

14.3. If any provision of this Regulation is found to be null, unenforceable, or ineffective, such nullity shall not affect the validity and enforceability of the remaining provisions, which will continue to apply within the legally permissible limits.

XV. QUESTIONS, COMMENTS OR COMPLAINTS

15.1. For any questions, comments, clarifications, or complaints regarding this Regulation, the conduct of the Promotion, or the exercise of rights under personal data protection legislation, Participants may contact SALUS Controls exclusively through the following official contact details:

- **Name:** SALUS Controls PLC
- **Registered Address:** Units 8-10, Northfield Business Park, Forge Way, Parkgate, Rotherham, S60 1SD
- **Official Email:** sales@salus-tech.com
- **Phone:** +44 1226 323961

15.2. The Organizer will make every reasonable effort to respond in a timely and professional manner to all inquiries, in accordance with applicable legal provisions.

15.3. If a Participant's request concerns personal data, it will be resolved in accordance with the applicable data protection legislation and the Privacy Policy of SALUS Controls.

XVI. FINAL PROVISIONS

16.1. This Promotion Regulation represents the complete and exclusive agreement between the Participants and SALUS Controls regarding its subject matter and replaces any prior written or oral agreements related to the Promotion.

16.2. Any amendment to this Regulation shall be made in writing and communicated to the Participants appropriately, in accordance with applicable legal provisions.

16.3. If any provision of this Regulation is deemed null or unenforceable, this shall not affect the validity of the remaining provisions, which shall remain fully effective.

16.4. Participants are kindly asked to carefully read this Regulation and comply with all stated conditions to ensure their participation in the Promotion is valid.