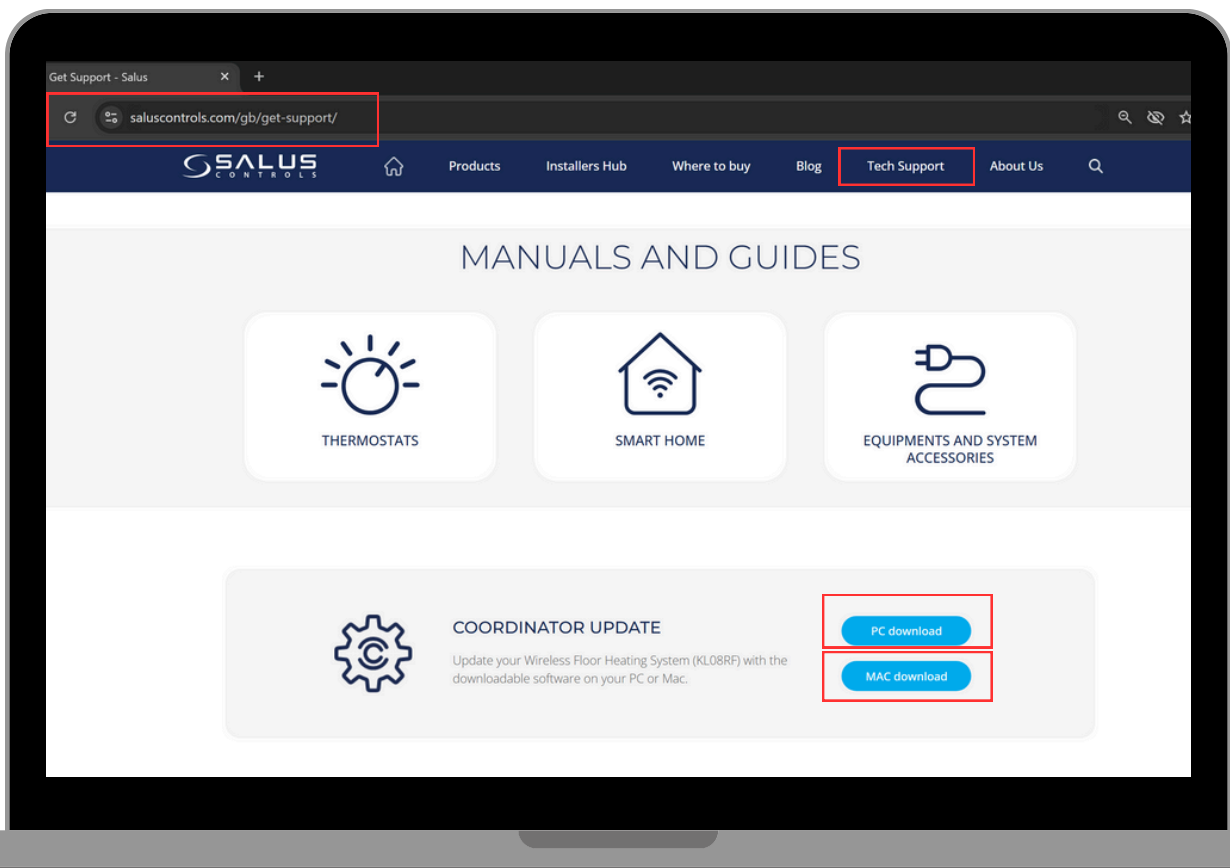


iT600 Coordinator Update Software Installation Guide

1. Download Instructions

- Access official download portal: <https://saluscontrols.com/gb/get-support>
- Navigation path: [Downloads](#) → [Coordinator Tools](#) → [SALUS EU Coordinator Upgrade Tool er boxed.exe](#)
- File Verification:
 - Filename: [SALUS EU Coordinator Upgrade Tool er boxed.exe \(Windows\)](#)
 - SHA-256: [7a3b8d...](#) (MAC)




- File Details: [SALUS_EU_Coordinator_Upgrade_Tool_er_boxed](#) (Windows Installer Package)

iT600 Coordinator Update Software Installation Guide

2. Installation Procedure

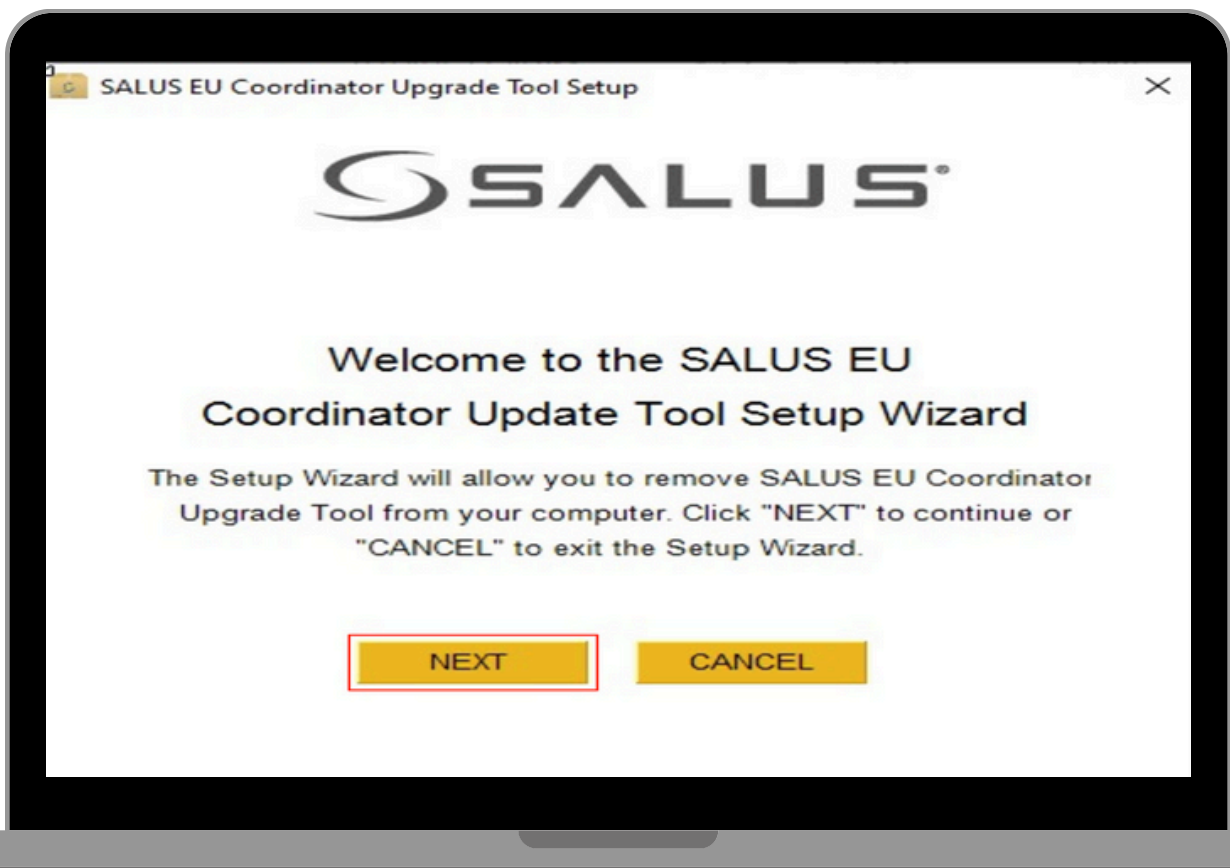
Windows:

1. Disable antivirus temporarily (optional but recommended)
 - Run installer as Administrator:

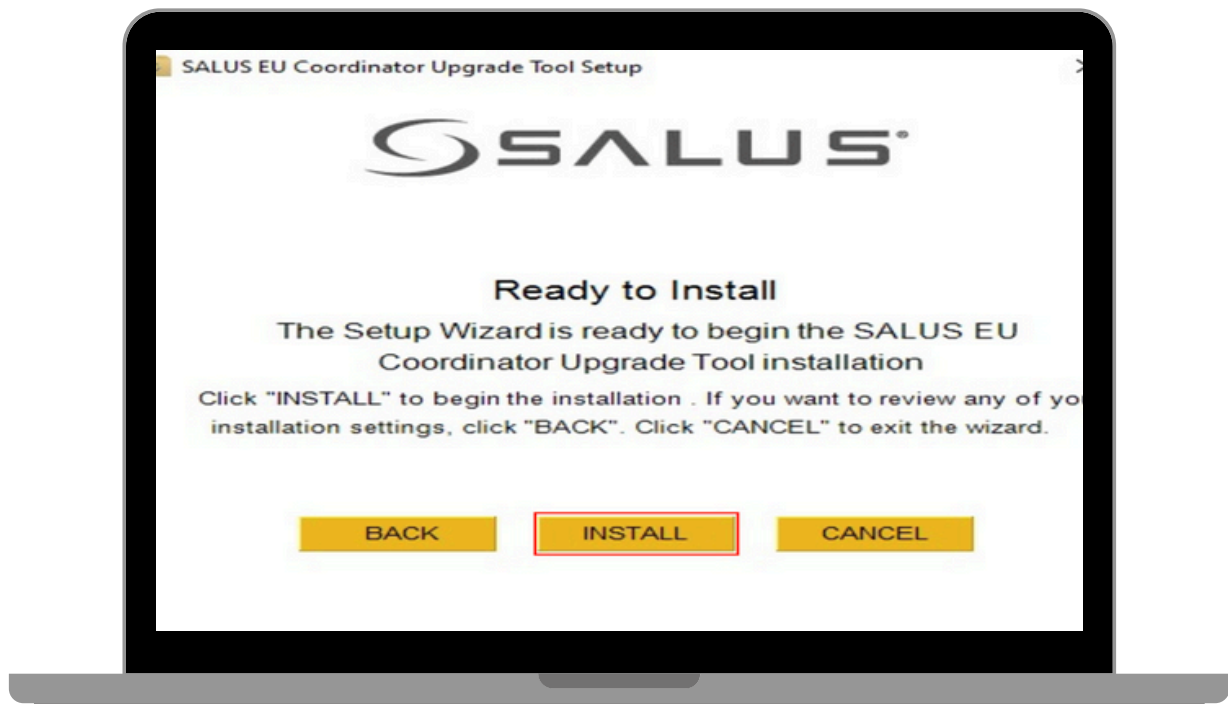
☒  SALUS_EU_Coordinator_Upgrade_Tool_er_boxed

2. Follow installation wizard:

Welcome Screen: Click **Next** →



Installation Confirmation: Click **Install** →

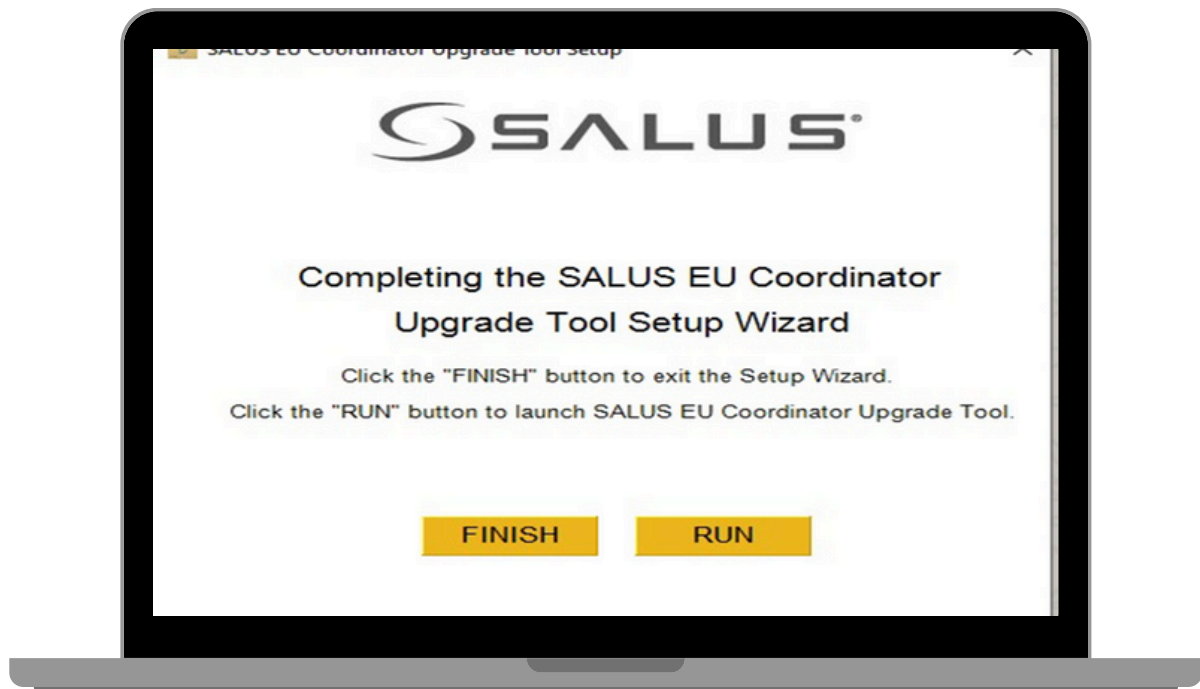


Progress: Wait for completion →



Finalize setup:

- Click the "**Finish**" button to exit the Setup Wizard and launch the Tool from desktop.
- Click "**Run**" button to launch Salus EU Coordinator Upgrade Tool.

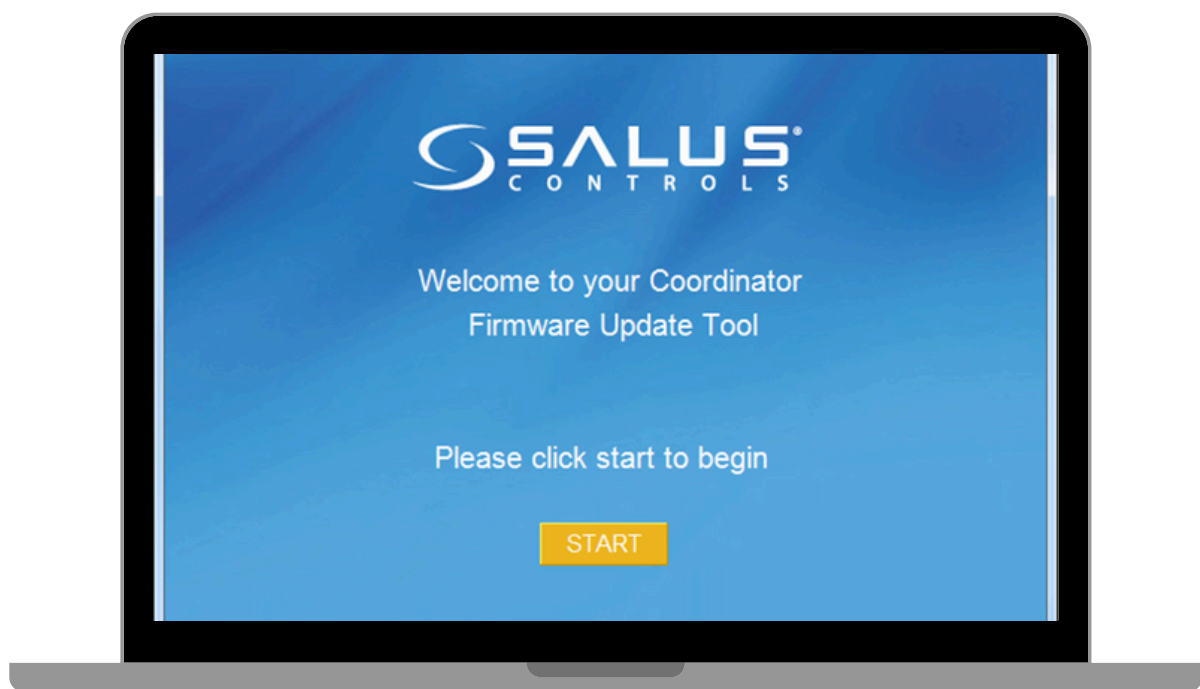


macOS:

1. Right-click .dmg → Open (bypass Gatekeeper)
2. Drag icon to Applications folder

3. Launching the Tool

- Open via desktop shortcut or Start menu.
- Initial Interface: Ensure the coordinator is disconnected at this stage.



4. App Update Process – iT600 Coordinator Update Tool

1. Version Check:



2. Update Initiation:

- Click **Update**



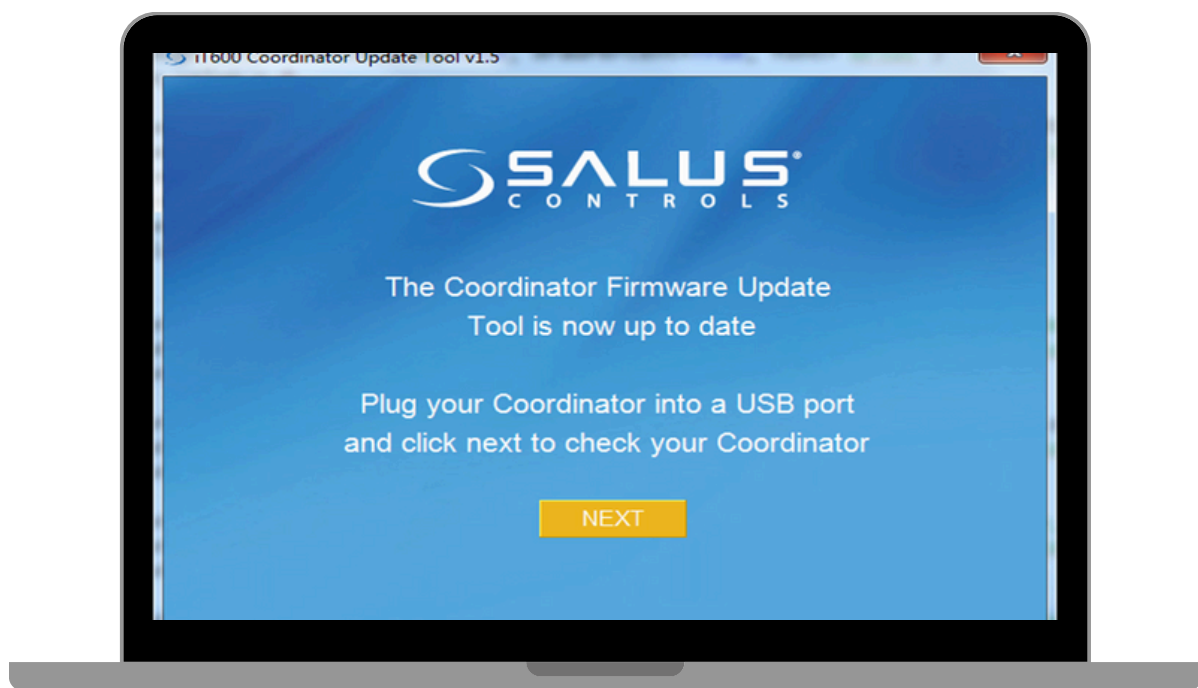
3. Progress Monitoring:

- Coordinator Update Tool is downloading and updating.



4. Completion:

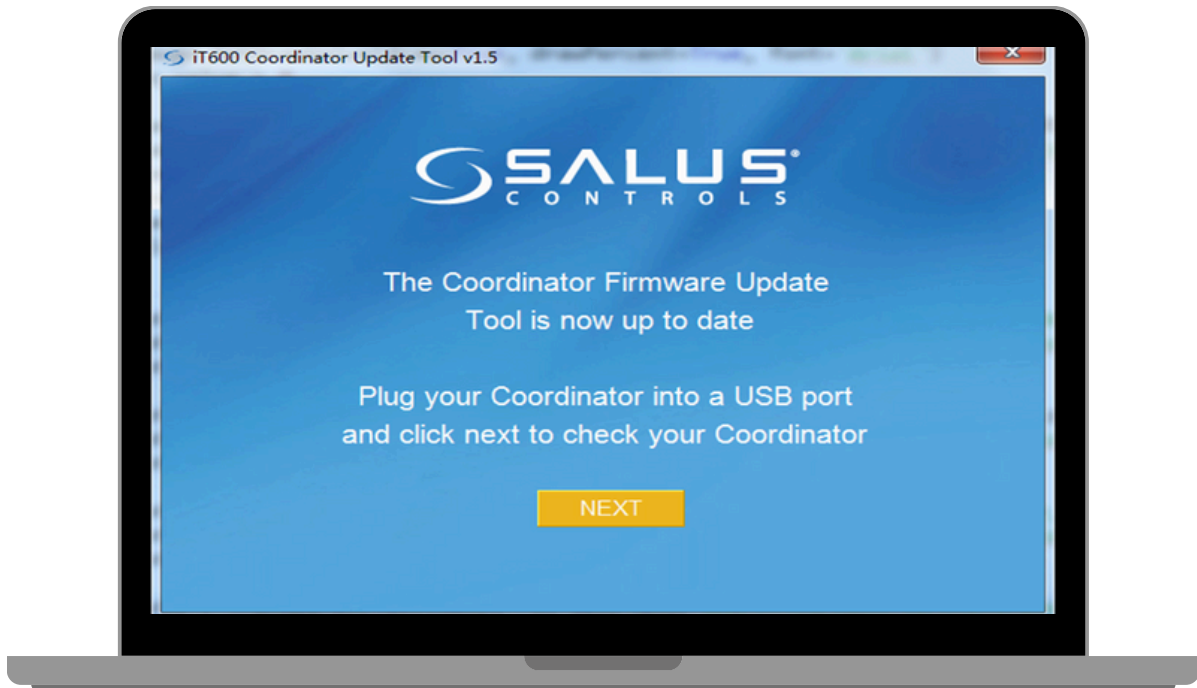
- "Update successful!" message appears.



5. Firmware Update Process – Updating the coordinator

1. Version Check:

- Ensure that Bluetooth is disabled on laptop/PC. Open Windows Settings → Bluetooth & devices → Toggle Bluetooth OFF.
- Plug the Coordinator into a USB port.
- Click **NEXT** to check Coordinator.

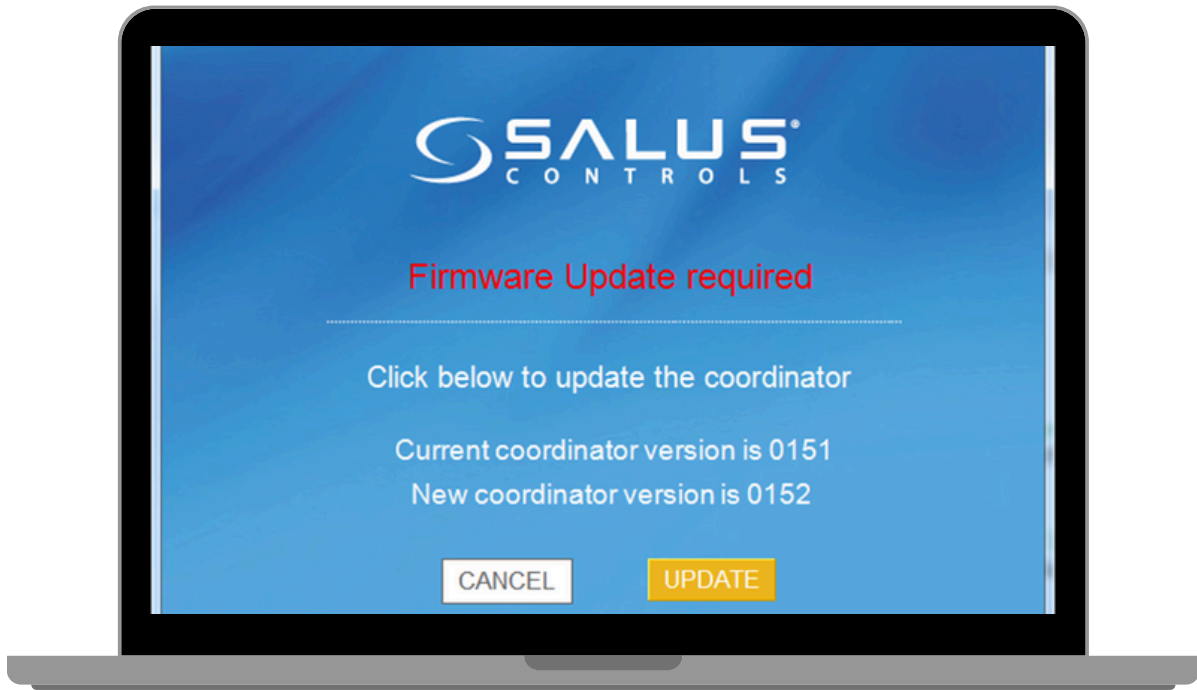


- If Bluetooth is disconnected and CO10 is not found, please click Install Driver.



2. Update Initiation:

- Click **Update**



3. Progress Monitoring:

- Critical! Removing the coordinator or switching your computer off will cancel the update.



4. Completion:

- "Update successful!" message appears.
- Coordinator reboots automatically.



6. Key Troubleshooting Steps

Issue: COM port conflicts (e.g., COM5/COM6 appear but tool fails).

Solution:

1. Disable Bluetooth: Open Windows Settings → Bluetooth & devices → Toggle Bluetooth OFF.
2. Check COM ports: Open Device Manager → Ports (COM & LPT). Verify if COM5/COM6 disappeared.
3. Relaunch tool: If conflicting ports vanished, reconnect coordinator and retry update.

Error-Specific Solutions

Error Message	Resolution Steps
"Signature verification failed"	Re-download installer (file corruption)
"Update timed out"	Disable firewall/VPN → Retry in Safe Mode
Application crash on launch	Install latest .NET Framework + VC++ Redist