Salus Controls PLC

SALUS 'Win a Van' Prize Draw Terms and Conditions

By participating in this promotion you are agreeing to these terms and conditions.

1. The Promoter

1.1. The Promoter is: Salus Controls PLC of Units 8-10 Northfield Forge Way, Parkgate, Rotherham, Yorkshire, England, S60 1SD.

2. The Promotion

2.1. The title of the promotion is "SALUS 'Win A Van' Prize Draw" ("the **Promotion**").

3. Key Conditions of the Promotion

- 3.1. The Promotion is an offer by the Promoter, allowing a participant to enter a prize draw for the chance to win a prize as detailed in these terms and conditions.
- 3.2. Entrants must be registered gas installers with a valid gas code, aged 18 or over and UK resident. To enter you must complete an online form at https://saluscontrols.com/gb/meet-allen-hart between 00:00 (GMT) on 2 July 2024 and 23:59 (GMT) on 30 September 2024 ("Promotion Entry Period") in order to be in with a chance of winning. The prize draw will take place on or before 15 October 2024 and will select 27 winners at random. One winner will receive a BYD ETP3 Pure Electric Panel Van ("Van Prize") and the remaining winners will receive a runner-up prize ("Non-Van Prize"). Further details of all prizes available to be won (the "Prizes") are set out in Section 6 below.
- 3.3. Entries must be submitted online via <u>https://saluscontrols.com/gb/meet-allen-hart</u> during the Promotion Entry Period. Further details of the entry requirements are set out in Section 5 below.
- 3.4. You may only enter the Promotion once.

4. Eligibility Requirements

- 4.1. The prize draw is open to all registered gas installers with a valid gas code who are UK residents (not applicable for the Northern Ireland and or Channel Islands residents) and aged 18 years or over.
- 4.2. The Promotion is not open to (i) employees or agents of the Promoter, City Plumbing Limited or BYD Europe B.V. or their group companies (or members of the immediate families or households of such individuals); or (ii) any third party directly associated with administration of the Promotion.
- 4.3. In participating in the Promotion, you confirm that you are eligible to do so and eligible to enter. The Promoter may require you to provide proof that you are eligible to enter the Promotion before issuing any Prize.

5. How to enter

- 5.1. The Promotion is free to enter and no purchase is necessary.
- 5.2. Entries to the Promotion can only be submitted online by completing the application form which will be made available at https://saluscontrols.com/gb/meet-allen-hart and only one entry per person is permitted. You will require internet access to enter. Bulk entries or entries made via automated means will not be permitted.
- 5.3. You will only be able to submit your entry for the Promotion between 00:00 (GMT) on 2 July 2024 and 23:59 (GMT) on 30 September 2024. Entries received after this time will not be valid.
- 5.4. When entering the Promotion you will be required to provide: your name, city, county, telephone number, a valid email address and valid gas code.
- 5.5. The Promoter may also require you to provide proof of identity (such as a copy of your passport or driving licence) and proof of UK residency.
- 5.6. Successful entries will only be accepted (and Prizes issued) where a participant has: (i) completed the online application form providing all requested information; (ii) supplied (if requested by the Promoter) proof of identity and valid gas code, in a form satisfactory to the Promoter, on request; and (iii) submitted their entry (and it has been received by the Promoter) between 00:00 (GMT) on 2 July 2024 and 23:59 (GMT) on 30 September 2024.
- 5.7. For help with entering the Promotion participants should call 01226 323961 or email sales@salus-tech.com or visit <u>https://saluscontrols.com/gb/meet-allen-hart</u>.

6. Winner Selection and Prizes

- 6.1. Following the end of the Promotion Entry Period, the Promoter will identify and collate all entries that were received during the Promotion Entry Period. For these purposes, an entry will be deemed to have been received when you have completed all the steps set out in Section 5 ('How to Enter') and your entry form has been successfully received by the Promoter. Any entry forms received by the Promoter after **23:59 (GMT) on 30 September 2024** will not be eligible for participation in the Promotion.
- 6.2. Winners will be chosen by random draw performed by a computer process on or before 15 October 2024.
- 6.3. The prize draw will select twenty seven (27) winners and Prizes will be allocated as follows:

Number of winners	Prize
1	BYD ETP3 Pure Electric Panel Van
3	SALUS Smart Home Bundle Packs
5	SALUS IT800WIFI smart thermostats

8	SALUS Smart Home Starter Pack
10	7kW EV Chargers

- 6.4. Prizes will be randomly allocated to the winners of the prize draw and winners will not be able to select which Prize they receive.
- 6.5. Prizes are subject to availability, non-exchangeable, non-transferable and the Promoter reserves the right to substitute these Prizes with similar prizes of equivalent or greater value. No cash alternative will be offered or given.
- 6.6. **Winner Notification:** The winners will be notified by email or telephone (using details provided at entry) before **29 October 2024** and must provide a postal address and any other information reasonably requested by the Promoter to claim their Prize. Winners must respond accepting the Prize and provide all details required by the Promoter within 30 days of being contacted by the Promoter. If a winner does not respond to the Promoter within 30 days of being notified by the Promoter, then the winner's Prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.

6.7. **Prize Delivery:**

- 6.7.1. <u>Non-Van Prizes:</u> Non-Van Prizes will be dispatched for delivery to the winner's chosen address (in the UK not applicable for the Northern Ireland and or Channel Islands residents) within 28 days of the Promoter receiving all required information from the winner.
- 6.7.2. <u>Van Prize:</u> Arrangements will be made with the winner of the Van Prize for the Prize to be collected by the winner from a UK location and on a date specified by the Promoter (**"Collection Date"**). With effect from the Collection Date, the winner of the Van Prize will be responsible for (i) complying with all applicable legal requirements to enable their legal ownership and use of the Van Prize (such as insurance, registration and taxation of the vehicle); and (ii) all maintenance, running and other costs and expenses applicable to the usage of the Van Prize.
- **6.8.** The Promoter will provide the winner of the Van Prize with details of any remaining warranty which may be applicable to the Van Prize.

7. <u>General</u>

- 7.1. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind, except in cases of negligence, fault or deliberate act or omission of the Promoter or its agents.
- 7.2. The Promoter will not accept responsibility for any Promotion entries which are rejected or cannot be verified within the required timeframes or for any other issues, due to the provision by a participant of incorrect or incomplete information or contact details.

- 7.3. The Promoter cannot accept responsibility for problems arising from entrants providing incorrect or out of date contact information with their Promotion entry. If Prizes are sent to the wrong address due to incorrect information provided by the winner, they will only be reissued to the winner if and after they have been returned to the Promoter.
- 7.4. The Promoter reserves the right to carry out investigations and/ or take such other action as may be reasonable under the circumstances, to protect itself from fraudulent and/ or invalid Promotion entries, including (without limitation), by requesting participants to provide additional information and/ or documentation in support of their entry and/ or by seeking verify and or validate information and/ or documentation provided with relevant third parties. The Promoter reserves the right to reject or disqualify any entries (or withdraw any Prize) where (in the Promoter's reasonable opinion) the participant's entry is fraudulent or invalid.
- 7.5. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
- 7.6. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
- 7.7. The Promoter may withhold a Prize if a winner fails to comply with directions of Promoter or acts in a manner which the Promoter considers is dangerous to themselves or the public.
- 7.8. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate a winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up a Prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
- 7.9. These terms and conditions and this Promotion are governed by English law. If any entrants to this Promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.
- 7.10. The decision of the Promoter regarding any aspect of the Promotion is final and binding and no correspondence will be entered into about it.

8. **Publicity**

8.1. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of major prize winners and, if applicable copies of their winning entries, to anyone who emails sales@salus-tech.com or writes to SALUS CONTROLS UK, Units 8-10, Northfield Business Park, Forge Way, Parkgate, Rotherham, S60 1SD (enclosing a self-addressed envelope) within one month after the end of the Promotion Entry Period. If you object to any or all of your surname, county and winning entry being published or made available, please contact the Promoter at sales@salus-tech.com. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

8.2. Winners may be asked to participate in publicity related to the Promotion which may include the publication of their name and photograph in any media.

9. Data Protection

- 10. The Promoter is the controller for all personal data collected via the Promotion portal (at <u>https://saluscontrols.com/gb/meet-allen-hart</u>), or provided to the Promoter by winners when claiming their Prize.
- 11. The Promoter will only process the personal data that you provide in relation to the Promotion for the purposes of running the Promotion, verifying and handling entries, administering and issuing Prizes, dealing with disputes, investigating fraud and (if you consent) for marketing purposes. Please refer to our Privacy Policy at <u>Website Privacy & Cookies Salus (saluscontrols.com)</u> for further information as to how the Promoter will process your personal data in connection with this Promotion. See also condition 8 with regard to the announcement of winners.